# HPMC OCCUPATIONAL MEDICAL SERVICES

Coping With Stress and Change

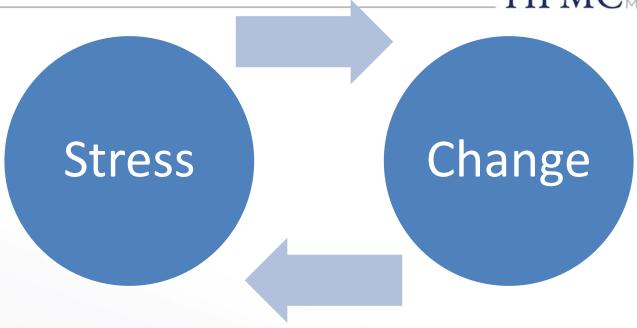
Behavioral Health Services 376-4418

Occupational Health & Wellness 376-3939

# "Change is inevitable – except from a vending machine."

Robert C. Gallagher





- ◆ In small doses, stress can be a good thing.
- ◆ It can energize and motivate you to deal with challenges.
- ◆ But prolonged or excessive stress the kind that overwhelms your ability to cope can take a severe psychological and physical toll.





# Signs of Stress

- Anxiety or panic attacks
- ◆ A feeling of being constantly pressured, hassled, and hurried
- ◆ Irritability and moodiness
- Physical symptoms, such as stomach problems, headaches, or even chest pain
- ◆ Allergic reactions, such as eczema or asthma
- Problems sleeping
- Drinking too much, smoking, overeating, or doing drugs
- ◆ Sadness or depression



# The body's stress reaction

- Muscles tense
- ◆ Heart rate increases
- **◆**Breathing rate increases
- Sugars and fats released into bloodstream for quick energy
- ◆ Neurotransmitters emit "get moving" chemicals in the brain



#### **Environmental stresses**

- **♦**Good stress
  - Work stress
  - Weddings
  - Planning large
     events, such as travel
  - o Children

- ◆ Not so good stress
  - Work overload
  - Job loss
  - Marital difficulties
  - Illness/death
  - Financial trouble
  - Family issues



#### Practice the Four A's

- **◆**Avoid
- **♦**Alter
- **◆**Accept
- **◆**Adapt



#### Avoid

- ◆ Take control of your surroundings.
- Avoid people who bother you.
- ◆Learn to say no.
- ◆ Ditch part of your list.



#### Alter

- Respectfully ask others to change their behavior.
- Communicate your feelings openly.
- ◆ Manage your time better.
- ◆State limits in advance.



# Accept

- **◆**Talk with someone.
- ◆ Forgive.
- ◆ Practice positive self-talk.
- ◆ Learn from your mistakes.



## Adapt

- Adjust your standards.
- Practice thought-stopping.
- ◆ Reframe the issue.
- ◆Adopt a mantra.
- Create an assets column.
- ◆ Look at the big picture.



# How do I manage?

- Manage physiological symptoms:
  - Take time out to relax.
  - Enhance physical resources.
- ◆Manage psychological symptoms:
  - Listen to how you talk to yourself.
  - Tap into positive social resources.



## Physical relief

- **◆** Exercise
  - WorkFit: Daily Stretch, Strength & Conditioning, Core & Balance
- Work hard at PLAYING
  - Our ability to play lies at the heart of our capacity to imagine.
- ◆ Take a BREAK
  - Reduce the physiological sensations of stress
  - It's harder to stay upset, angry, or anxious when the body symptoms aren't there.



#### Stress buffers

- ◆ Control the things that you can control
- ◆ Create a balance in life
  - Family and friends and fun!
  - Personal time
  - o Work
  - Community involvement
  - Spiritual involvement
  - Exercise and eat right
  - o Get enough sleep



#### Employee Assistance Program (EAP)

#### **Contact:**

Behavioral Health Services

1979 Snyder Street, Suite 150

Richland, WA 99354

509-376-4418